

Northville DDA - Marketing Committee Thursday, October 7, 2021 8:30 am – Via Zoom

Join Zoom Meeting: https://us02web.zoom.us/j/87215360326 Meeting ID: 872 1536 0326 Mobile Connection: 1-312-626-6799

# AGENDA

8:30 - 8:35	1.	Welcome from the Chair
8:35 – 8:40	2.	Audience Comments (limit 3 minutes)
8:40 - 9:00	3.	News from Organizations
9:00 – 9:10	4.	<ul> <li>PR &amp; Marketing efforts for August 2021</li> <li>a. September Stats and Measurements (Attachment 4.a)</li> <li>b. September PR Summary (Attachment 4.b)</li> <li>c. October Ad in the 'Ville (Attachment 4.c)</li> <li>d. November Ad in the 'Ville (Attachment 4.d)</li> </ul>
9:10 – 9:30	5.	<ul> <li>Recap of Events</li> <li>a. Live at 5 – September 10, 3021</li> <li>b. Vintage Makers' Market – September 12, 2021</li> <li>c. Heritage Festival – September 17-18, 2021</li> <li>d. History of Maybury Hike – September 19, 2001</li> <li>e. Fall Festival – Northville District Library – September 25, 2021</li> <li>f. Skeletons are Alive – October 1, 2021</li> </ul>
9:30 – 9:45	6.	Upcoming Events a. October in the Ville – October 2021 b. Farmers' Market – October 7, 14, 21, 28, 2021 c. Fall Fair Craft Show – October 9 – 10, 2021 d. The Great Fall Festival – Maybury Farm October 9 – 10, 2021 e. Halloween Hysteria – Mill Race Village – October 10, 2021 f. Witch's Night Out – October 14, 2021 g. Trick or Treat Scavenger Hunt - October 19, 2021 h. Tiny Pumpkins – October 26, 2021

- i. Streets of Treats October 30, 2021j. Sundays at Mill Race Village –
- k. Activities at Mill Race Village –
- I. Social District Music every Friday/Saturday through Halloween

9:45 – 10:00 7. Winter Event – Winter Market (Attachment 7)

Next Meeting - Thursday, November 4, 2021

# September 2021:

# FACEBOOK:

# Facebook Page Update:

Through September 27 Page Likes: 13,194 (112 more than last summary) Followers: 14,011 (141 more since last summary) Check-ins: 21,750 (275 more since last summary) Demo:

- Women (80%)/ Men (20%)
- Age demo: 35-44 main demo with 45-54 next largest
- Top 10 cities followers are from: Northville, Novi, Livonia, Canton, Plymouth, Detroit, South Lyon, Farmington Hills, Westland & Ann Arbor

Monthly Total Reach: 30,224 Monthly Page Views: 1,765 Monthly Post Engagement: 20,688

# **Organic Post** ~ Witches Night Out Announcement (with graphic)

Run date(s): September 21 (11:30 a.m.) Reach: 8,8878

Reactions:

- Likes: 201 (132 on post/69 on share)
- Love: 20(17 on post/3 on share)
- Comments: 84 (48 on post/36 on share)
- Shares: 43 (on post)

Post Clicks: 405 (33 photo / 372 other such as page title or "see more")

# **Organic Post ~ Share of One Twelve Grand Opening (with graphic)**

Run date(s): September 13 (11:30 a.m.) Reach: 6,615 Reactions:

- 92 likes (84 on post / 8 on share)
- 1 Love (on post)
- Comments: 19 (16 on post/3 on share)
- Shares: 6 (on post)

Post Clicks: 528 (38 photo / 490 other such as page title or "see more")

# **Organic Post ~ Mod Market Business Spotlight (with graphic)**

Run date(s): September 3 (12:59 p.m.) Reach: 8,767 Reactions:

- 229 likes (62 on post / 167 on share)
- 65 Love (11 on post / 54 on share)
- Comments: 20 (6 on post / 14 on share)
- Shares: 8 (on post)

Post Clicks: 328 (23 photo / 28 link / 227 other such as page title or "see more")

# **INSTAGRAM:**

Followers: 4,790 (117 more followers since last summary) 77% women / 23% men Age demo: 35-44 (33%), 25-34 (29%), 45-54 (20%) Insights from last 30 days: Reach: 7,903 (the number of unique accounts that have seen any of our posts)

- 3,434 followers / 4,469 non followers
- 10,600 posts / 1,450 stories / 2 IGTV videos

Account Activity: 1,204

- Profile visits: 1,160
- Business Address Taps: 12
- Website taps: 32
- Call Button: 0

Impressions: 139,358 (total number of times our posts have been seen) Content Interactions: 2,722 Post Interactions: 2,687

- Likes: 2,2234
- Comments: 47
- Saves: 98
- Shares: 293
- Story Interactions: 35
  - Replies: 14
  - Shares: 21

#### Top Post(s):

#### September 11 – Repost Marquis Theatre Building Flag Mural

- Reach: 3,666 (43% of accounts reached were not followers)
- Impressions: 3,924 (2,258 from home, 1,526 from explore, 99 from profile & 41 other)
- Likes: 308
- Comments: 3
- Shares: 10
- Saved: 1
- Profile visits: 49
- Follows: 20

#### September 20 – Skeletons are Alive Launch Event Announcement

- Reach: 4,150 (37% of accounts reached were not followers)
- Impressions: 4,433 (2,932 from home, 1,375 from explore, 57 from profile & 64 other)
- Likes: 252
- Comments: 3
- Shares: 94
- Saved: 23
- Profile visits: 16
- Follows: 8

# **TWITTER:**

Followers: 969 (22 more than last update) Twitter does not provide many analytics.

**Top Tweet(s):** September 20 – Skeletons are Alive Announcement Likes: 3 Retweets: 1

# **ADVERTISING:**

#### The Ville:

Quarter page ads will be place in 12 issues of the magazine (May 2021-April 2022).

The 'Ville is mailed directly to every residential and business address - a total of nearly 21,000 in the Northville Community, covering the 48167 and 48168 zip codes.

# DOWNTOWN NORTHVILLE PR / ADVERTISING SUMMARY September 2021:

# **PUBLICITY:**

# Sent Press Releases:

- Design Du Jour opening
- Mod Market Anniversary
- Skeletons Are Alive Kick off

# **Upcoming Press Releases:**

• Little Salumi opening

# Press Coverage Received & Upcoming (Highlights/major press hits):

- September 9 <u>The Detroit News</u> Design DuJour opening featured in the Homestyle column.
- September 14 <u>The Northville Record</u> Feature article on Design DuJour opening
- September 22 <u>Fox2</u> Featured Skeletons are Alive Launch party on website

# **SOCIAL MEDIA:**

- Began rolling out Business Spotlights every first & third Friday of the month to coincide with ad theme.
- Facebook ~ Continued to maintain the page, including daily posts on business announcements and virtual events, etc.
- Instagram ~ Continued to maintain the page, including daily posts business announcements, etc.
- Twitter ~ Continued to maintain the page, including daily posts on business announcements, etc.

# **PAID ADVERTISING:**

- Ad in September issue of The Ville
- Boosted Facebook Post For Skeletons are Alive Launch Party (runs September 24-October 1)

# **UPCOMING PAID ADVERTISING:**

# **PRINT:**

- Half-page Ads in The Ville
  - The DDA has a contract with The Ville (October 2021-April 2022). The ads is 1/4 page size.
  - Ad theme features a new shop or restaurant owner every month





#### downtownnorthville.com

Where supporting our local businesses is



Pictured: Husband & Wife and Northville residents, Bobby & Michele Johnson. Members of the Downtown Northville family of businesses for four years.





downtownnorthville.com

Where supporting our local businesses is



Pictured: Margene Buckhave, owner of Stampeddler and part of the Downtown Northville family of businesses since 1983. Downtown Northville Timeless with a twis

#### Attachment 4.e

stemville

# Skeletons are Klive

#### FRIDAY, OCTOBER 1 6-9PM

downtownnorthville.com

Photo credit: Rand Alive

SKELETONS · FOOD TRUCKS AND VENDORS · MUSIC · ENTERTAINMENT

# Northville's December to Remember

- December 1<sup>st</sup> December 31<sup>st</sup>
- Street decorations
  - Buildings lined with lights
  - o Santa Mouse hidden in all store fronts
  - o Dr. Demray Rudolf Cars in place of Police Cars
  - Pods decorated by Adorn
  - Best windowfront contest???
    - Northville Patrons can cast their vote for the best Holiday window display
    - Santa mouse hidden in each storefront
- December 1 Northville Lights Kickoff
  - Streets are light up in downtown Northville
  - o Music Playing
  - Any other ideas?
- Weekend Entertainment
  - o Thursday night Holiday's Unplugged
    - Enjoy a relaxed evening in downtown Northville with your family listing to live music
      - (Need to book entertainer)
  - Friday Night Pop-Up Music
    - Each Friday in December there will be a different surprise music type. Come downtown to find out what it is!
      - Bagpipes
      - Carolers
      - Singing Santa?
      - Carriages Rides
  - o Saturday

- Kid friendly events
  - Build a bear truck (if we can find this in Michigan will look for alternative in not possible)
  - Santa's Reindeer visit Northville (looking into rental times and prices)
  - Alpaca visit (living and learning center)
  - Make your own Toy Truck (this was at a Chamber Event in recent years. Contacting Jody for more information)
  - Holiday caricature Artist
  - Holiday face painting
  - Light up toy sales
- Carriage Rides
- Nightly music at the Marquee

- o Sunday Family Day
  - Enjoy a day with your kids for some live entertainment and family time.
    - Live wood carving
    - Ice sculpture carving
    - Hot totty/Hot Chocolate tasting
    - Hot chocolate bombs for sale
    - Breakfast with Santa
      - Can we get this moved to Northville square?
    - Candy Cane Course
      - Stores hand out candy cane to kids as their parents shop for holiday gifts
    - Candy Cane Cake Walk
      - Children come downtown for a fun lighthearted candy cane cake walk. Anything candy cane will be accepted for prizes.
    - Any other ideas?
- Holiday Event Themes
  - Weekend 1 (Dec3-5)
    - Holiday Drink Tasting
      - Restaurants are asked to come up with a Holiday Drink. Patrons can stroll the streets and compare the festive drinks from each of our restaurants.
      - Ugly Christmas Sweater night out in Northville
  - Weekend 2 (Dec10-12)
    - Holiday tasting menu
      - Restaurants are asked to come up with a Holiday dish.
  - Weekend 3 (Dec17-19)
    - Shop 'til You Drop
      - Shops can offer holiday sales/specials this weekend. Maybe a Christmas tree that has ornaments, grab on and a discount may be unveiled?
- Marketing
  - o Logo
    - Consistent marketing for December to Remember will help with it's success.
    - Names for the market
      - Northville Holiday Market
      - Winter Fest
      - Northville's December to Remember
      - The North Pole in the Ville
      - Northville Noel Fest
      - Northville Wonderland

- Ideas?
- o Social Media Marketing
  - Each weekend will be advertised of what to expect. New events will draw the same patrons week after week.
- o Print marketing
  - Advertisement in The Ville
- New Years Eve ideas??
  - $\circ$   $\;$  Need idea of how to close out a December to Remember  $\;$
- Other ideas for making a successful December to Remember?